## Terms & conditions

1. Subject to the remainder of these terms and conditions, customers can claim the cash back amount on the qualifying HP products illustrated in the table below (the Qualifying HP Products) purchased between 01/09/2016 and midnight 31/10/2016. Customers may claim cash back for a maximum of 40 of the qualifying HP products during the period of the promotion. Qualifying HP Products:

Code	Qualifying HP Products	Rebate (£)
CD971AE	HP 920 Black Original Ink Cartridge	£2.00
CD975AE	HP 920XL High Yield Black Original Ink Cartridge	£4.00
CD972AE	HP 920XL High Yield Cyan Original Ink Cartridge	£2.00
CD973AE	HP 920XL High Yield Magenta Original Ink Cartridge	£2.00
CD974AE	HP 920XL High Yield Yellow Original Ink Cartridge	£2.00
CN057AE	HP 932 Black Original Ink Cartridge	£2.00
CN053AE	HP 932XL High Yield Black Original Ink Cartridge	£4.00
CN054AE	HP 933XL High Yield Cyan Original Ink Cartridge	£2.00
CN055AE	HP 933XL High Yield Magenta Original Ink Cartridge	£2.00
CN056AE	HP 933XL High Yield Yellow Original Ink Cartridge	£2.00
C2P19AE	HP 934 Black Original Ink Cartridge	£2.00
C2P23AE	HP 934XL High Yield Black Original Ink Cartridge	£3.00
C2P20AE	HP 935 Cyan Original Ink Cartridge	£2.00
C2P21AE	HP 935 Magenta Original Ink Cartridge	£2.00
C2P22AE	HP 935 Yellow Original Ink Cartridge	£2.00
C2P24AE	HP 935XL High Yield Cyan Original Ink Cartridge	£2.00
C2P25AE	HP 935XL High Yield Magenta Original Ink Cartridge	£2.00
C2P26AE	HP 935XL High Yield Yellow Original Ink Cartridge	£2.00
C4902AE	HP 940 Black Original Ink Cartridge	£3.00
C4906AE	HP 940XL High Yield Black Original Ink Cartridge	£4.00
C4907AE	HP 940XL High Yield Cyan Original Ink Cartridge	£3.00
C4908AE	HP 940XL High Yield Magenta Original Ink Cartridge	£3.00
C4909AE	HP 940XL High Yield Yellow Original Ink Cartridge	£3.00
CN049AE	HP 950 Black Original Ink Cartridge	£3.00
CN045AE	HP 950XL High Yield Black Original Ink Cartridge	£4.00
CN050AE	HP 951 Cyan Original Ink Cartridge	£2.00
CN051AE	HP 951 Magenta Original Ink Cartridge	£2.00
CN052AE	HP 951 Yellow Original Ink Cartridge	£2.00
CN046AE	HP 951XL High Yield Cyan Original Ink Cartridge	£3.00
CN047AE	HP 951XL High Yield Magenta Original Ink Cartridge	£3.00
CN048AE	HP 951XL High Yield Yellow Original Ink Cartridge	£3.00

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C68	318A	HP Professional Glossy Inkjet Paper-50 sht/A4/210 x 297 mm	£2.00	
Q65	593A	HP Professional Matt Inkjet Paper-200 sht/A4/210 x 297 mm	£3.00	

## Promo Dates: 01/09/2016 to 31/10/2016

- 2. To take advantage of the promotion, customers must complete the online claim form (available at "hp.com/uk/savemoney"), attach proof of purchase in the form of the sellers invoice, via scan or email attachment. Proof of order or dispatch note will not be accepted. The sellers invoice must clearly show the customer details, HP part codes of the qualifying products purchased, the purchase price and the date of purchase. The participant must not send original invoices as these cannot be returned. HP must receive the claim form and supporting documents within 30 days from the date of purchase and no later than midnight 30/11/2016.
- 3. The promotion is valid in respect of Qualifying HP Products purchased either directly from HP or an authorised reseller or authorised retailer of HP. The promotion is only valid for end user customers (i.e.: customers purchasing products for their own use); claims where the products purchased will be resold or rented to a third party are ineligible for this promotion.
- 4. Once the claim form and supporting documents have been received, HP will send the customer confirmation of receipt by email from <a href="mailto:promotions@hp.com">promotions@hp.com</a>. The email will confirm whether or not the claim for cash back has been successful. HP will endeavour to do this within seven calendar days. It is the customers responsibility to contact the promotions team at <a href="mailto:promotions@hp.com">promotions@hp.com</a>, where the customer has not received email confirmation within this time frame.
- 5. Customers providing an incomplete claim form will be notified via email and offered the opportunity to provide the required items within seven calendar days. If the participant still fails to comply with the terms and conditions, the claim for cash back will be refused. HP will not be liable for any delay in responding outside of the seven day timeframe.
- 6. Payment will be made via wire transfer to the individual or company name stated as the purchaser on the proof of purchase invoice supplied and to the bank details submitted online by the customer. Payment cannot be made out to individuals except where the product has been purchased for personal use and the customers name appears as the purchaser on the proof of purchase invoice. Cheques will not be issued under any circumstances.
- 7. HP endeavours to process valid payment claims in 45 calendar days from sending the confirmation email to customer or as soon as possible thereafter. HP will not be liable where claims are processed outside of this timeframe.
- 8. Where this cash back payment constitutes a taxable benefit, all tax liability lies with the recipient.
- 9. The cash back amount will only be paid upon HP's satisfaction that the customer has fully complied with these terms and conditions and the associated instructions.
- 10. By completing the claim process customers confirm their acceptance of these terms and conditions. Return of the Qualifying HP Product to the seller/reseller following submission of the claim for the cash back will disentitle the customer to the cash back.
- 11. The offer is valid only in the UK and Northern Ireland for private end users and business customers. This offer may not be combined with any other promotional offers or special pricing offered on the qualifying products.
- 12. This offer is not open to employees of HP, their agents, wholesalers, resellers, retail staff, retailers, participating stockists or anyone connected with the promotion.
- 13. Claims must be submitted by the end user customer only. Resellers may not submit claims on behalf of their customers.
- 14. For questions regarding the status of your claim, please email: promotions@hp.com

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- 15. The cash back will not be granted to a customer who:
  - a. has not purchased a Qualifying HP Product within the promotional period; and/or
  - b. has not completed the claim form correctly; and/or
  - c. has not supplied proof of purchase; and/or
  - d. has not submitted their claim form within 30 days from the date of purchase; and/or
  - e. failed in any way to comply with these terms and conditions as determined in HP's sole discretion.
- 16. HP reserves the right to disqualify incomplete, altered or illegible claims.
- 17. HP is not responsible or liable for any technical, hardware, software, server, website, or other failures or damage of any kind to the extent that this prevents the customer from or otherwise obstructs him/her in participating in the promotion.
- 18. HP reserves the right to audit all cash back requests to ensure that the terms and conditions of the promotion have been met and to request additional information regarding any and all claims and supporting documents.
- 19. All documentation submitted for this promotion becomes property of HP and will not be returned. Submission of false, incorrect, misleading or fraudulent documentation may result in disqualification from this promotion and future HP promotions and may result in the submitter being subject to prosecution.
- 20. HP may cancel or withdraw this promotion at any time without prior notice.
- 21. The decisions of HP in respect of any and all aspects of the promotion will be final and binding.
- 22. HP reserves the right to amend or cancel the terms of this offer at any time without notice.
- 23. HP shall not be liable for any loss, damage or injury of any nature howsoever caused to customers pursuant to this promotion. However, nothing in these terms shall act so as to exclude or restrict HP's liability for death or personal injury of customer proven to be caused by HP's negligence.
- 24. In the event of false, erroneous claims submitted by the customer or overpayments made by HP and subject to HP serving not less than 28 days prior written notice the customer shall repay or reimburse any such false, erroneous or overpayments and the customer shall hold HP harmless and indemnify HP from any liability, claims, damages and tax liabilities arising in such circumstances.
- 25. In addition to the invoice for the purchased product, HP reserves the right to request from the customer further evidence of purchase and/or ownership (e.g. photo of the serial number label, barcodes,...)
- 26. If a product is returned (thus revoking the sales contract) no claim may be made for cashback. In this case cashback that has already been paid must be fully paid back.
- 27. This promotion is subject to the laws of England and Wales.
- 28. Promoter UK: HP Inc. UK Limited, Cain Road, Amen Corner, (Bldg 1 Floor 2), RG12 1HN, Bracknell, Berkshire, United Kingdom (referred to herein as HP).